# Feature Name (Add Customer Review)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 2.1.26 | | | |
| **Use Case Name:** | Add Guest Review | | | |
| **Created By:** | Eduardo Colon | | **Last Updated By:** |  |
| **Date Created:** | 09/18/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Guest,Database (Secondary) | | |
| **Description:** | | Guest wishes to create a review for an event in the system, so he can provide a review for the service provided | | |
| **Trigger:** | | 1. System Displays an event list | | |
| **Preconditions:** | | 1. Guest must have an active account with product role privileges 2. Guest must be logged in | | |
| **Postconditions:** | | what must happen even if the actor’s goal is not achieved  1. Guest won’t be able to add a review for a specific event  what happens when the actor’s goal is achieved  1. Guest will be able to add a review for a specific event | | |
| **Normal Flow:** | | 1. Guest needs to add a review to a service 2. System Displays an event list 3. Guest select the event to add a review 4. Guest press the add review button 5. System request to enter the details for the review 6. Guest enter the review details and submit | | |
| **Alternative Flows:**  **[Alternative Flow 1 Not**  **In System]** | | 3a. In step 3 of the normal flow, if there is not selected order.  1. System displays an error message  2. Guest acknowledges the error  3. The System returns to step 2 of the normal | | |
| **Exceptions:** | | NA | | |
| **Includes:** | | NA | | |
| **Frequency of Use:** | | On Demand: 1 -50 times per day | | |
| **Special Requirements:** | | NA | | |
| **Assumptions:** | | NA | | |
| **Notes and Issues:** | | There are no open issues | | |